



Sauder Village Cancellation Policy for Classes/Workshops/Retreats/After Hours Events

Revised: October 7, 2024

Cancellation Policy:

In the event you need to cancel a registration for one of Sauder Village's classes, workshops, retreats, or afterhours programs, please contact us as soon as possible using the contact information listed on your original registration confirmation email. If you cannot find that confirmation, please email us at info@saudervillage.org providing your contact information and a brief message and we will respond back to you.

Refund policy:

All cancellations made prior to thirty days from the start of the class/workshop/retreat/afterhours event shall receive a refund of your registration minus a 10% processing fee.

No refunds will be given after thirty days from the start of the class/workshop/retreat/afterhours event or for no shows. Please note: If you register for a class/workshop/retreat/afterhours event within the thirty-day window and then cancel, you will not receive a refund.

This refund policy is in place to support and honor the instructors and staff of our nonprofit who invest time and resources in preparing for classes and events. We understand that extreme circumstances do happen. In that case, please contact us to discuss options.

Minimum Enrollment and Inclement Weather:

Sauder Village reserves the right to cancel any class/workshop/retreat/afterhours event when minimum enrollment is not met or in the case of inclement weather. In cases where Sauder Village cancels a class/workshop/retreat/afterhours event, you will be notified as soon as we make that decision and will issue you a full refund.

Donation:

In lieu of a refund, you may request your registration fee to be donated back to the Sauder Village Experience Fund to help us continue to provide engaging experiences for all ages. We are a 501c3 nonprofit organization and your gift may be tax deductible.